

# GWH 425 HNO OUTDOOR MODEL

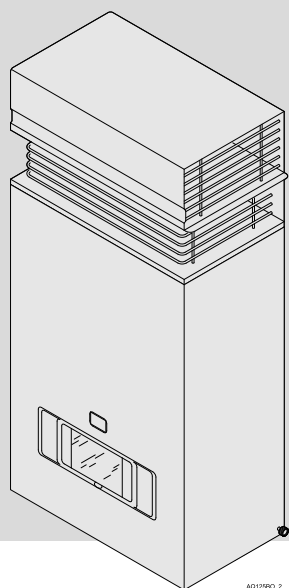


For exterior use only

Electronic Ignition

Suitable for heating potable water only - Not approved for space heating purposes

**PRO TANKLESS™**  
— by —  
**BOSCH**



**GWH-425-HNO-N - Natural Gas**

**GWH-425-HNO-L - Liquefied Petroleum (LP) Gas**

**Warning:** If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury or death. Do not store or use gasoline or other flammable vapor and liquids in the vicinity of this or any other appliance.

Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to this manual. For assistance or additional information consult a qualified installer, service agency or the gas supplier.

In the Commonwealth of Massachusetts this product is approved only for seasonal use. Installation must be performed by a licensed plumber or gas fitter.

Upon completion of the installation, these instructions should be handed to the user of the appliance for future reference.

## What to do if you smell gas

- Close gas valve.
- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- If you cannot reach your gas supplier, call the fire department.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.



## Index

<b>1</b>	<b>Warning</b>	<b>2</b>
<b>2</b>	<b>Appliance details</b>	<b>4</b>
2.1	Features	4
2.2	GWH-425-HNO specifications (Technical data)	4
2.3	Unpacking the GWH-425-HNO heater	5
2.4	General rules to follow for safe operation	5
2.5	Dimensions and installation clearances	6
<b>3</b>	<b>Installation instructions</b>	<b>7</b>
3.1	Introduction	7
3.2	Proper location for installing your heater	7
3.3	Heater placement and clearances	8
3.4	Mounting installation	8
3.5	Gas piping & connections	10
3.6	Measuring gas pressure	12
3.7	Water connections	12
3.8	Electrical connections	13
<b>4</b>	<b>Operation instructions</b>	<b>14</b>
4.1	For your safety read before operating your water heater	14
4.2	Lighting instructions	14
4.3	To turn off appliance	14
4.4	Setting the water temperature	14
4.5	Electrical diagram	16
<b>5</b>	<b>Maintenance and service</b>	<b>17</b>
5.1	Maintenance intervals	17
5.2	Water valve	17
5.3	Pilot	17
5.4	Main burners	17
5.5	Vent assembly	17
5.6	Mineral scale build-up	17
<b>6</b>	<b>Troubleshooting</b>	<b>18</b>
6.1	Introduction	18
6.2	Pilot will not light	18
6.3	Pilot lights but the burners will not come on	18
6.4	Hot water temp fluctuates from hot to cold	18
6.5	Water is too hot	19
6.6	Water is not hot enough	19
<b>7</b>	<b>Interior components diagram and parts list</b>	<b>20</b>
7.1	Interior components	20
7.2	Components diagram	21
7.3	Parts list	22
<b>8</b>	<b>Protecting the environment</b>	<b>23</b>
<b>9</b>	<b>Fifteen Year Limited Warranty</b>	<b>24</b>

## 1 Warning



**Warning:** If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.



**Warning:** Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to this manual. For assistance or additional information consult a qualified installer, service agency or the gas supplier. Upon completion of the installation, these instructions should be handed to the user of the appliance for future reference.

### For your safety

Do not store or use gasoline or other flammable, combustible or corrosive vapors and liquids in the vicinity of this or any other appliance.



**Warning:** Carefully plan where you install the heater. If a gas appliance is not installed correctly, fatal accidents can result from lack of air, carbon monoxide poisoning or fire.



**Warning:** Place the heater in a location where water leaks will do NO DAMAGE to adjacent areas.

**What to do if you smell gas**

- Close gas valve.
- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.



**Warning:** The heater must be isolated from the gas supply piping system during any pressure testing of that system at test pressures equal to or more than 0.5 psig.



**Caution:** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

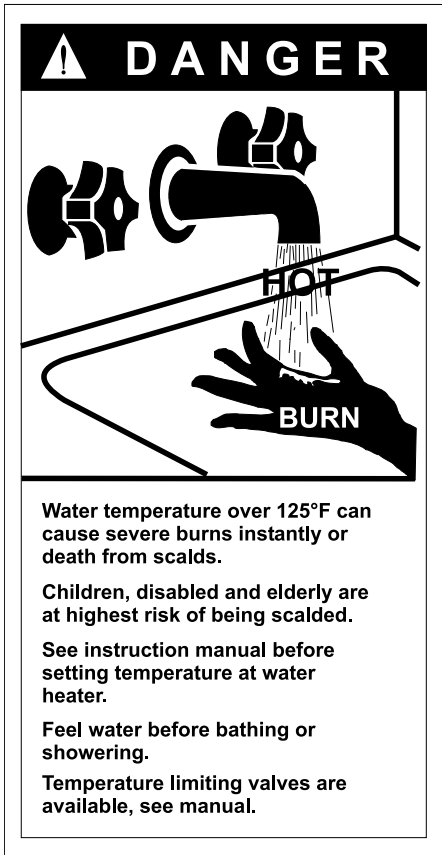


Fig. 1

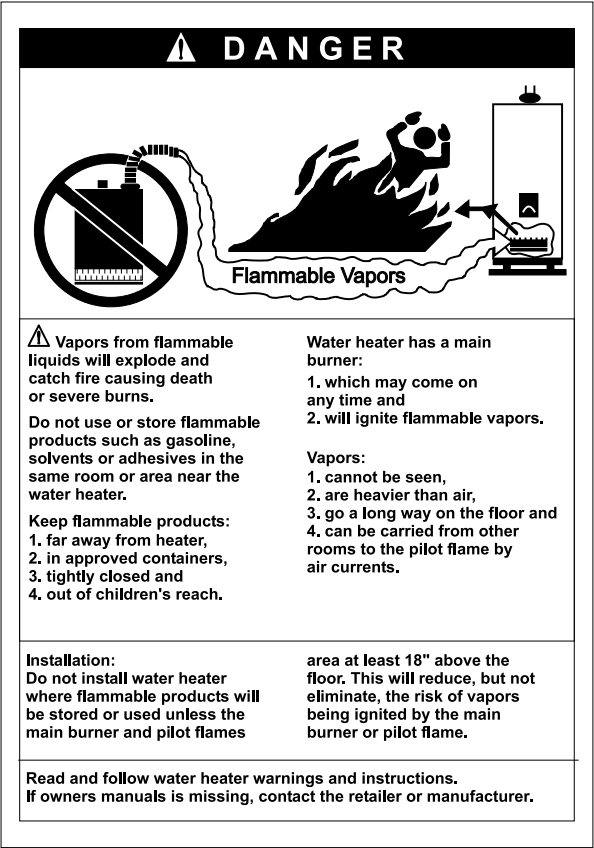


Fig. 2

## 2 Appliance details

### 2.1 Features

- Burner output proportional to hot water flow demand for maximum energy efficiency
- Stainless steel burners with stabilized blue flame
- Built-in corrosion resistant draft diverter
- Adjustable water flow restrictor to ensure that water flow demand will not exceed the heating capacity of the heater
- Safety flame sensor at pilot burner
- Automatic overheating protection shut-off sensor
- Copper heating coils for endless supply of hot water
- Easily removable one-piece cover
- Easy one person installation
- Electronic Pilot Ignition driven by hydro-generator.



BOSCH is constantly improving its products, therefore specifications are subject to change without prior notice.

### 2.2 GWH-425-HNO specifications (Technical data)

Approved in US/Canada

#### Capacity

Maximum flow rate: 3.7 GPM (14 l/min) at a 45°F (25°C) rise.

#### Maximum output

101,772 Btu/h (29.8 kW)

#### Maximum input

117,000 Btu/h (34.3 kW)

#### Efficiency in %

Recovery efficiency 80%

#### Min. Output

28,000 Btu/h (8.2 kW)

#### Gas Requirement

Gas connection (inches) - 3/4"

Inlet gas pressure under maximum operation\*

- Propane: 10.5" - 14" water column
- Natural Gas: 5.7" - 14" water column.

\* To measure Gas Pressure, see Measuring Gas Pressure, chapter 3.6.

#### Water

- Hot water connection (inches) - 1/2"
- Cold water connection (inches) - 1/2"

- Water valve material: Polymer (PPS) (Polypropylene Sulfid)
- Minimum water flow: 0.5 gallon/minute (1.9 l/m)
- Minimum recommended water pressure: 30 PSI (2.07 bar)
- Connections:
  - Bottom of heater

#### Dimensions

- Depth (in): 10.5" (265 mm)
- Width (in): 18.25" (460 mm)
- Height (in): 36.75" (936 mm)
- Weight: 64 pounds (29 kg).

#### Gas types

Natural Gas.

LP Gas

#### Safety devices

- Flame failure device (ionization flame rod sensor)
- Pressure relief valve (supplied with heater)
- Over heat prevention (temperature limiter).

#### Water resistant

IP X5 (protection against water drops).

## 2.3 Unpacking the GWH-425-HNO heater

This heater is packed securely.

**Before installing the unit, be certain you have the correct heater for your type of Gas - Propane or Natural Gas.** Identification labels are found on the shipping box, and on the rating plate which is located on the right side panel of the cover.

The box includes:

- Pressure relief valve
- Heat shield
- Mounting screws
- Product registration card
- Installation manual.

**Do not lose this manual, there is a charge for a replacement.**

Please complete and return the enclosed product registration card.

**The GWH-425-HNO is not approved or designed for:**

- Manufactured (mobile) homes, RV's or boats
- Heating or other recirculating/pumping applications\*
- Solar/preheat backup or high temperature booster use

\* This includes domestic hot water circulator pump loop systems that may previously exist in a home hot water system. The use of a small electric mini-tank (4-6 gallon size) should be used for this application; when designed so the pump will circulate the hot water in the mini-tank only and through the building's hot water return loop (timed or thermostatic controlled operation of the pump is commonly done). The GWH-425-HNO should be plumbed in line before the mini-tank water heater, contact BBTNA if further instruction is needed.

## 2.4 General rules to follow for safe operation

- ▶ **1.** You should follow these instructions when you install your heater. In the United States: The installation must conform with local codes or, in the absence of local codes, the National Fuel Gas Code ANSI Z223.1/NFPA 54.  
In Canada: The Installation should conform with CGA B149.(1,2) INSTALLATION CODES and /or local installation codes.
- ▶ **2.** Carefully plan where you install the heater. Proper clearances must be followed.
- ▶ **3.** The appliance must be isolated from the gas supply piping system by closing its individual manual gas shutoff valve (not supplied with heater) during any pressure testing at pressures in excess of ½ Psig (3.5 kPa).  
The appliance and its gas connection must be leak tested before placing the appliance in operation.
- ▶ **4.** Keep water heater area clear and free from combustibles and flammable liquids. Do not locate the heater over any material which might burn.
- ▶ **5. Correct gas pressure** is critical for the optimum operation of this heater. Gas piping must be sized to provide the required pressure at the maximum output of the heater, while all the other gas appliances are in operation. Check with your local gas supplier, and see the section on connecting the gas supply.
- ▶ **6.** Should overheating occur or the gas supply fail to shut off, turn off the gas supply at the manual gas shut off valve, on the gas line. Note: manual gas shutoff valve is not supplied with the heater.
- ▶ **7.** Do not use this appliance if any part has been underwater. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been underwater.

2.5 Dimensions and installation clearances

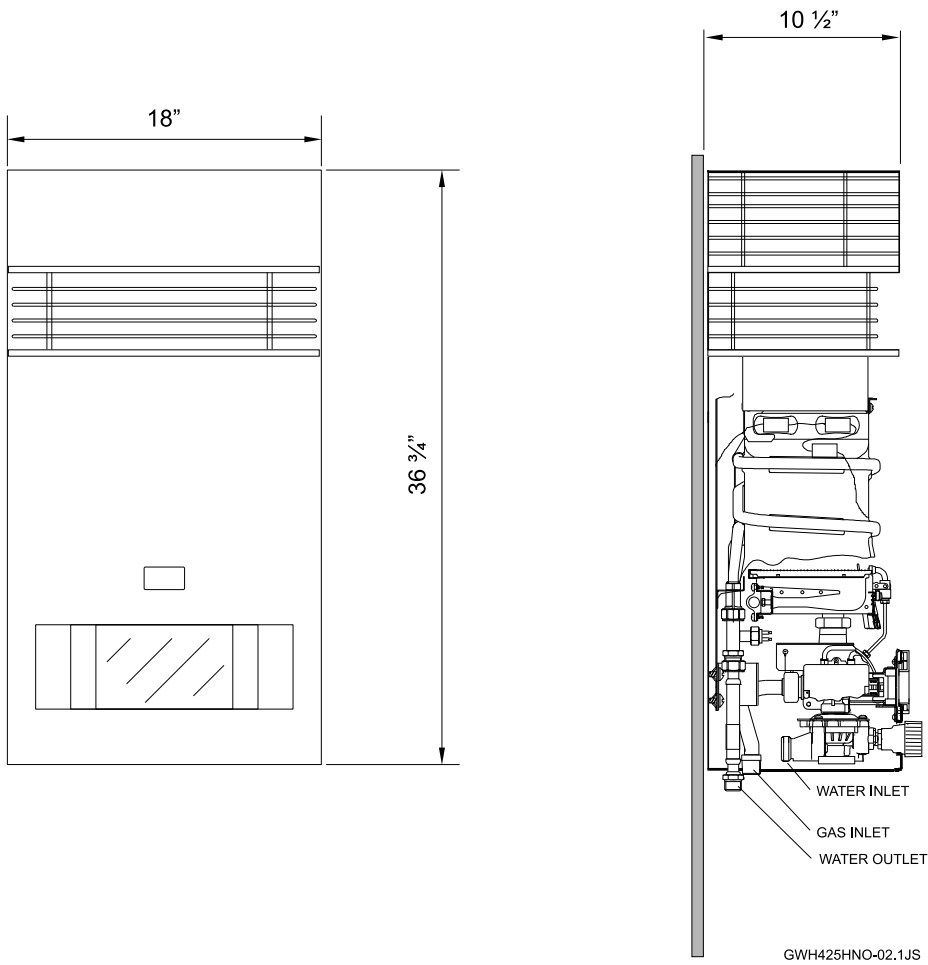


Fig. 3 Dimensions

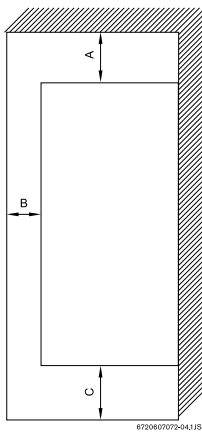


Fig. 4 Minimum clearances

	Model GWH-425-HNO
TOP (A)	3 ft.
FRONT (B)	4 ft.
BACK	0"
SIDES	4 ft.
BOTTOM (C)	1 ft.

Table 1 Minimum clearances

### 3 Installation instructions

#### 3.1 Introduction

Please follow these instructions. Failure to follow instructions may result in:

- ▶ Damage or injury.
- ▶ Improper operation.
- ▶ Loss of warranty.

Please contact BBT North America with any questions.

#### 3.2 Proper location for installing your heater

Carefully select the location of the water heater. Follow the guidelines below:

- ▶ **1.** Locate the heater where an adequate gas line size and plumbing connections are feasible and convenient.
- ▶ **2.** The hot water lines should be kept short to save energy. Centrally locating the water heater is best. It is always best to have hot water lines insulated to prevent the possibility of any freeze damage.
- ▶ **3.** The water in this heater is cold and always remains cold except for the times that hot water is being used. The heater is equipped with freeze prevention equipment that will operate and prevent freezing of the water in the heater to 5°F with no wind chill. Electrical power must be maintained to the heater to allow this to function.



**WARNING:** Proper insulation of the water lines below the heater is required if below freezing temperatures, below 32°F, are ever anticipated!



**Danger:** If the temperature drops below 32°F, freeze damage to the water heater itself must be prevented by turning off the power to the heater, then disconnecting the plumbing connections, as well as removing the drain plug and introducing short bursts of compressed air (20-40 psi) through the heater's connections. This will remove the residual water in the horizontal pipes and water valve.



**Danger:** Keep children away as the top of the water heater vent cap will get very hot during operation. Install in a place that prevents the top of the heater being reached by small children.



**Danger:** Flue gases will be released through the vent cap. Flue gas is very hot and contains carbon monoxide. The heater cannot be installed indoors. To prevent risk of fire and poisoning by carbon monoxide, assure all clearances indicated in manual.



**Danger:** Surface temperature around vent cap is less than 140°F, except highest top surface of vent cap may reach 300°F.



**Danger:** Do not place or store any combustible material within 5 feet of the appliance. Risk of fire could be caused by hot flue gas.



**Warning:** Flammable materials, gasoline, pressurized containers, or any other items or articles that are potential fire hazards must NOT be placed on or adjacent to the heater. The appliance area must be kept free of all combustible materials, gasoline and other flammable vapors and liquids.

3.3 Heater placement and clearances

The GWH-425-HNO is design certified for installation directly on a combustible wall. (see 3.4 Mounting installation) For installation on vinyl siding see Fig. 7. Keep the area below the heater free of combustible material.

Minimum clearances

If the appliance is installed under an overhang, there must be a 36" clearance from the top of the appliance and the mounting area must be open in front and on the sides of the appliance.

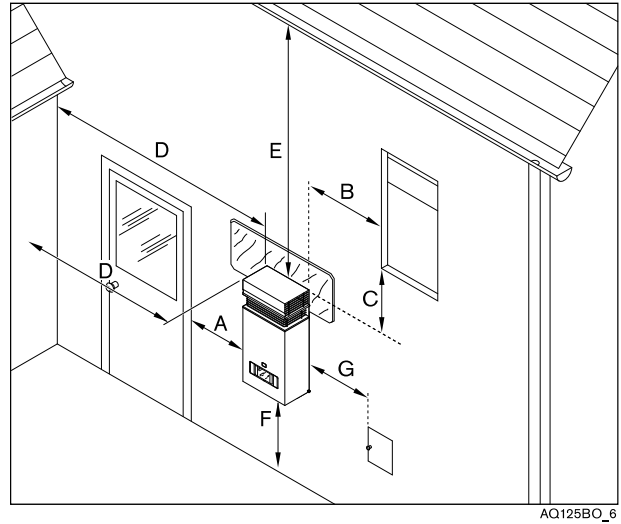


Fig. 5

**Danger:** The top of the kit will get hot due to the flue gases. Install away from children.

Ref.	Description	Min. distances
A	Directly below or from an opening; operable windows, doors and any fresh air openings	$\geq 4$ ft
B		
C		
D	From any adjacent wall or tall shruberry	$\geq 4$ ft
E	Below a gutter, sanitary pipework, eaves or overhang	$\geq 3$ ft
F	Above ground	$\geq 1$ ft
G	From a gas meter, gas regulator, electrical box or another 425-HNO heater.	$\geq 3$ ft

Table 2 Clearances

3.4 Mounting installation

**Warning:** before starting installation:

- check that there are no loose parts inside the appliance
- ensure that gas pipe, gas valve, and burner have no damage and are properly fitted.

Front cover should be removed in order to inspect components visually (see instructions below).

To remove front cover.

- Loosen the two screws located on the sides of the front panel, see Fig. 6.

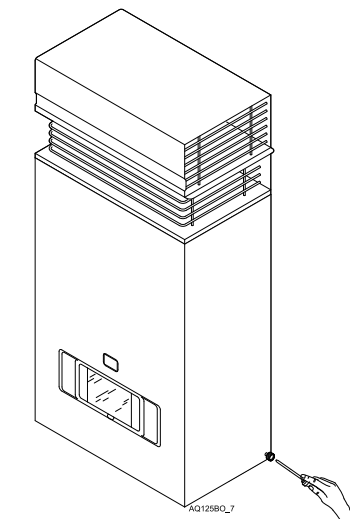


Fig. 6 Remove front cover

- Ensure that the flue terminal is clear of any combustible material.
- After inspection, replace front cover and tighten screws.
- Install only on an external wall, as close as possible to the most frequently used hot tap (note clearances in chapter 3.3.
- If the unit is to be installed on a combustible surface use the enclosed heat shield (see Fig. 5).

**Warning:** Do not mount heater directly to vinyl siding. With vinyl siding surfacing, a 6' x 4' area of the siding must first be covered or replaced with wood or other non-plastic made material. See Fig. 7.



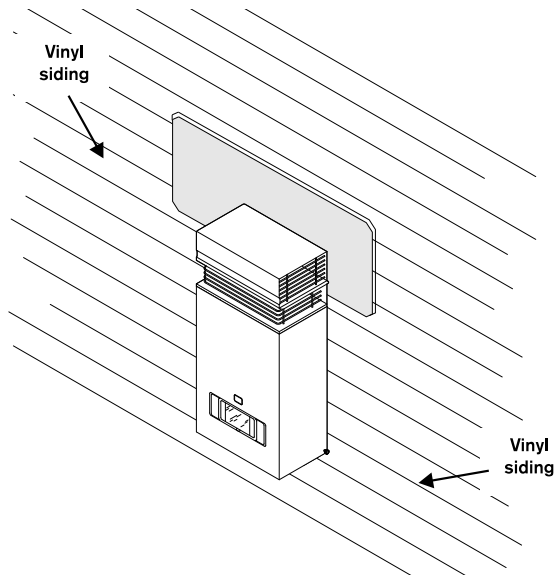


Fig. 7

- ▶ Secure heater to wall using enclosed mounting screws. Use mounting template for proper screw location.
- ▶ Locate head of screw in the key hole of the top mounting bracket.

### Vent Safety System

The GWH-425-HNO will shut down if the intake or exhaust louvers on the vent cap are blocked for any reason; see troubleshooting section on page 18.

### 3.5 Gas piping & connections



Before connecting the gas supply, check the rating plate on the right side of the heater to be sure that the heater is rated for the same gas to which it will be connected.

In the United States: The installation must conform with local codes or, in the absence of local codes, the National Fuel Gas Code ANSI Z223.1/NFPA 54.

In Canada: The Installation should conform to CGA B149 INSTALLATION CODES and/or local installation codes.

**Note:** The 425 HNO comes with a gas pressure regulator installed. Disconnecting or altering the gas pressure regulator will be a violation of CSA certification of the unit. The regulator supplied with the heater is preset for the gas shown on the rating plate to the correct pressure. It is an appliance level regulator designed for (low inlet) pressure (less than 1/2 Psig or 14" W.C.).



**Warning:** DO NOT connect to an unregulated or high pressure propane line or to a high pressure commercial natural gas line.



**Warning:** The heater must be isolated from the gas supply piping system during any pressure testing of that system at test pressures equal to or more than 0.5 psig. If overpressure has occurred, such as through improper testing of the gas lines or malfunction of the supply system, the gas valve must be checked for safe operation

#### GAS CONNECTIONS

- ▶ Install a manual gas shut off valve, on the gas supply line.
- ▶ Install a union when connecting gas supply.
- ▶ The minimum diameter required for any appliance connector used is 3/4".
- ▶ National Fuel Gas Code requires that a sediment trap (drip leg) be installed on gas appliances not so equipped. The drip leg must be accessible and not subject to freezing conditions. Install in accordance with the recommendations of the serving gas supplier.

When connections are made, check for gas leaks at all joints. Apply some gas leak detection solution to all gas fittings. Bubbles are a sign of a leak. A combustible gas detector may also be used to detect for leaks.



**Danger:** If you have a leak, shut off the gas. Tighten appropriate fittings to stop leak. Turn the gas on and check again with a gas leak detection solution. Never test for gas leaks using a match or flame.

#### HIGH ALTITUDE INSTALLATION

The pressure regulator provided with the heater is adjusted to deliver the proper gas pressure (as indicated on the rating plate and in the manual for altitude up to 2000 feet (660 meters) above sea level. On appliances being installed above 2000 ft (660 meters) elevation, the inlet gas pressure should be set at installation to the value shown below.

**Note:** The gas pressures specified below refer to pressures taken at the pressure tap on the gas inlet pipe just above the regulator. See chapter 3.6 for measuring gas pressure.

#### MAXIMUM INLET GAS FLOW PRESSURE SETTING

Altitude	Nat. Gas inches W.C.	Liquid Propane inches W.C.
0' - 2 000 ft	5.7"	10.5"
2 000 ft - 4 500 ft	4.6"	8.4"

*Table 3 Above 4.500 ft consult your local gas provider*

#### GAS LINE SIZING

The gas supply piping should be sized according to the applicable code for a maximum draw of 117,000 BTUH. Measure the length of gas supply line and use the tables in Fig. 8 or the gas line manufacturer's sizing tables to determine the pipe diameter necessary to accommodate the BTU demand of the unit. If there are more gas drawing appliances on the line, size the gas line according to the total maximum amount of BTU draw for all appliances.

**Note:** Under sizing the gas line may result in diminished output and improper operation. See chapter 3.6 for the procedure to confirm gas pressure.

## FOR NATURAL GAS

Maximum Capacity of pipe in Cubic Feet of Gas per Hour for Gas Pressure of 0.5 Psig or less and a Pressure drop of 0.3 in Water Column (0.75mbar). (Based on a 0.60 Specific Gravity Gas) Btu numbers given in thousands. Copper tubing is prohibited for use with Natural Gas in the Commonwealth of Massachusetts and not recommended elsewhere.

Follow boxed numbers for piping just one GWH-425-HNO (example: 3/4" B.I. Natural Gas pipe for 20 ft (6.1m). will handle 190,000 btu's (55.7 kWh). For multiple appliances combine the total btu input load and then refer to applicable chart below.

Nominal		Length of Black Iron Pipe, Feet													
Pipe	Internal														
Size	Diameter														
inches	inches	10	20	30	40	50	60	70	80	90	100	125	150	175	200
1/4	0.364	32	22	18	15	14	12	11	11	10	9	8	8	7	6
3/8	0.493	72	49	40	34	30	27	25	23	22	21	18	17	15	14
1/2	0.622	132	92	73	63	56	50	46	43	40	38	34	31	28	26
3/4	0.824	278	190	152	130	115	105	96	90	84	79	72	64	59	55
1	1.049	520	350	285	245	215	195	180	170	160	150	130	120	110	100
1 1/4	1.380	1050	730	590	500	440	400	370	350	320	305	275	250	225	210
1 1/2	1.610	1600	1100	890	760	670	610	560	530	490	460	410	380	350	320
2	2.067	3050	2100	1650	1450	1270	1150	1050	990	930	870	780	710	650	610

Length of Flexible Corrugated Stainless Steel Tubing (CSST), Feet Tube size, inches	EHD*	10	20	30	40	50	60
1/2	18 EHD	82	58	47	41	37	34
3/4	23 EHD	161	116	96	83	75	68
1	30 EHD	330	231	188	162	144	131
1 1/4	37 EHD	639	456	374	325	292	267

\* EHD = Equivalent Hydraulic Diameter. The greater the value of EHD, the greater the gas capacity of the tubing.

## FOR LP GAS

Maximum Capacity of Pipe in Thousands of BTU per Hour of Undiluted Petroleum Gases (at 11 inches Water Column Inlet Pressure) (Based on a Pressure Drop of 0.5 Inch Water Column).

\* EHD = Equivalent Hydraulic Diameter. The greater the value of EHD, the greater the gas capacity of the tubing.

Black Iron Pipe												
Nominal Iron pipe size inches	Length of pipe, Feet											
	10	20	30	40	50	60	70	80	90	100	125	150
1/2	275	189	152	129	114	103	96	89	83	78	69	63
3/4	567	693	315	267	237	217	196	185	173	162	146	132
1	107	732	590	504	448	409	378	346	322	307	275	252
1 1/4	220	149	121	103	913	834	771	724	677	630	567	511
1 1/2	330	229	185	155	141	127	118	108	102	976	866	787
2	622	433	346	299	264	239	220	204	192	1811	1606	1496

Length of Flexible Corrugated Stainless Steel Tubing (CSST), Feet Tube size inches	EHD*	10	20	30	40	50	60
1/2	18 EHD	129	91	74	64	58	53
3/4	23 EHD	254	183	151	131	118	107
1	30 EHD	521	365	297	256	227	207
1 1/4	37 EHD	971	661	528	449	397	359

Maximum Capacity of Semi-Rigid copper Tubing in Thousands of BTU per Hour of Undiluted Liquefied Petroleum Gases (at 11 inches Water Column Inlet Pressure).

(Based on a Pressure Drop of 0.5 Inch Water Column)

\* Source National Fuel Gas Code NFPA 54, ANSI Z223.1  
- No Additional Allowance is necessary for an ordinary number of fittings

Outside diameter Inch	Copper (LP gas only) Length of Tubing, Feet									
	10	20	30	40	50	60	70	80	90	100
3/8	39	26	21	19	-	-	-	-	-	-
1/2	92	62	50	41	37	35	31	29	27	26
5/8	199	131	107	90	79	72	67	62	59	55
3/4	329	216	181	145	131	121	112	104	95	90

Fig. 8

## 3.6 Measuring gas pressure

### Connecting manometer

- ▶ Shut off gas.
- ▶ Remove front cover and locate inlet gas pressure measuring point on the right side of the gas valve.
- ▶ Loosen screw from test point on the left side of gas valve and connect manometer tube on test point.

### Static pressure test

- ▶ Turn gas supply back on.
- ▶ Operate all other gas appliances on same gas piping system at maximum output.
- ▶ Record static gas pressure reading on back page of manual.

### Operating pressure test

- ▶ Run high hot water flow rate.
- ▶ Set flow control knob fully clockwise.
- ▶ Set slide control to the right.
- ▶ Record operating gas pressure reading on back page of manual.

Gas pressures lower than 5.7" W.C. for Natural Gas or 10.5" W.C. for LP Gas will result in insufficient degree rise to the hot water being used, and must be corrected. See Gas Line Sizing under chapter 3.5.

## 3.7 Water connections



When facing the heater, the 1/2" cold water inlet is on the bottom right and the hot water outlet is on the bottom left.

### ▶ INSTALL A UNION WHEN CONNECTING WATER PIPE TO FACILITATE ANY NECESSARY CLEANING AND SERVICING.

Although water piping throughout your structure may be other than copper, we recommend that copper piping or suitably rated stainless steel flex line piping be used for at least three feet before and after the heater (follow local codes if more stringent). Never sweat any rigid piping directly to or beneath the water connections, damage can occur to the internal water valve from heating of the pipe. Plastics or other PEX type plumbing line materials are not recommended for connecting directly to the water heater. Keep water inlet and outlet pipes to no less than 1/2" (12.7mm) diameter to allow the full flow capacity.

**It is recommended that all water piping below the heater be properly insulated to avoid heat loss.** If below freezing temperatures are ever anticipated where the heater is located, insulation material is required and must be capable of protecting the piping from freezing. The freeze protection that is equipped within the heater will not prevent any freeze damage to the exterior water piping. If the cold and hot connections to the heater are

reversed, the heater will not function. Be certain there are no loose particles or dirt in the piping. Blow out or flush the lines before connecting to the water heater. Full port valves should be installed on both the cold water supply and hot water outlet lines to facilitate servicing the heater (see Fig. 9). For installation on a private well system with the use of a pressure tank, the lowest pressure range setting recommended is 30-50 psi (2.07 and 3.45bar).

### Connecting the pressure relief valve (PRV)

A listed pressure relief valve supplied with the heater must be installed at the time of installation. No valve is to be placed between the PRV and the heater. No reducing coupling or other restriction may be installed in the discharge line. The discharge line must be a minimum of 4" above a drain and installed such that it allows complete drainage of both the PRV and the line. The location of the PRV must be readily accessible for servicing or replacement, and be mounted as close to the water heater as possible. See Fig. 9. To install the PRV, a suitable fitting connected to an extension on a "T" fitting can be sweated to the hot water line. Support all piping.

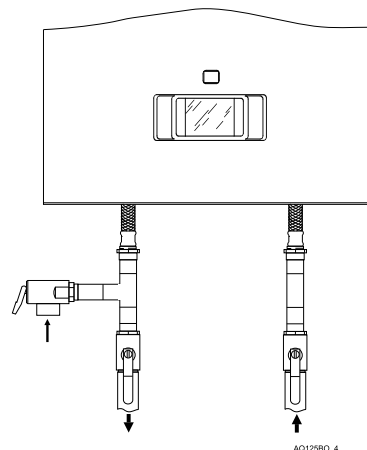


Fig. 9 Plumbing Connections and Pressure Relief Valve

### 3.8 Electrical connections



**Warning:** Confirm that the water heater is appropriately grounded and that the installation meets all electrical codes. Outdoor electrical outlets have special requirements.



**Warning:** For safety reasons, disconnect the power supply to the heater before any service or testing is performed.



**Warning:** This heater must be electrically grounded in accordance with the most recent edition of the National Electrical Code, NFPA 70. In Canada, all electrical wiring to the heater should be in accordance with local codes and the Canadian Electrical Code, CSA C22.1 Part 1. Do not rely on the gas or water piping to ground the metal parts of the heater.

The 425 HNO requires an electrical power supply from a 120VAC 60Hz circuit and must be properly grounded.

A means for switching off the 120VAC power supply must be provided.



**Warning:** The heater is equipped with freeze prevention equipment that will operate and prevent freezing of the water in the heater to 5°F with no wind chill. Electrical power must be maintained to the heater to allow this to function. **WARNING: Proper insulation of the water lines below the heater is required if below freezing temperatures, below 32°F, are ever anticipated.**

## 4 Operation instructions

### 4.1 For your safety read before operating your water heater



**Warning:** If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

**A.** This appliance is equipped with electronic ignition for lighting the main burners. When turning the heater on, follow these instructions exactly.

**B.** What to do if you smell gas.

#### WHAT TO DO IF YOU SMELL GAS

- ▶ Do not try to light any appliance.
- ▶ Do not touch any electric switch; do not use any phone in your building.
- ▶ Immediately call your gas supplier from a neighbors phone. Follow the gas supplier's instructions.
- ▶ If you cannot reach your gas supplier, call the fire department.

**C.** Use only your hand to turn the on/off control switch. Never use tools. Follow these instructions exactly. If control switch is jammed, close the gas supply and call a qualified service technician. Attempted forceful repair may result in a fire or explosion.

**D.** Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

### 4.2 Lighting instructions

- ▶ **1.** STOP! Read the previous safety information.
- ▶ **2.** Turn off power supply to heater.
- ▶ **3.** Open the cold water inlet supply to the heater fully.
- ▶ **4.** Open a hot water faucet to permit the water to fill the heater and the piping and to eliminate the air trapped in the system.
- ▶ **5.** Close the hot water faucet after the water flows freely and all the air has escaped from the system. The water heater is now ready to operate.
- ▶ **6.** Open gas isolation valve. Wait five (5) minutes. If you smell gas, STOP! Follow "B" in the safety information above. If you do not smell gas, go to the next step.
- ▶ **7.** Set the switch (located behind the sliding viewer window on the front panel strip) to the "ON" position. In this position, the water heater is ready to use.

**Note:** On first time initial installation, existence of air in the gas supply line and in the water line may cause

some ignition delay. In that case, repeatedly open and close the hot water tap in order to restart the ignition process until all the air has been purged.

- ▶ **8.** Turn the hot water faucet on to the minimum flow rate required to activate the heater. The automatic ignition system first ignites the safety pilot burner which then ignites the main burner in about 4 seconds.
- ▶ **9.** The pilot flame will extinguish 10-30 seconds after the burners come on. The burners will remain on until the hot water tap is turned off.
- ▶ **10.** For maximum power, slide gas valve button all the way to the right.

### 4.3 To turn off appliance

- ▶ Turn off the manual gas shut off valve on the supply line to the heater. See Fig. 11.
- ▶ Turn power switch to the off (O) position.
- ▶ Drain water lines if unit will sit for a long period of time.

### 4.4 Setting the water temperature

The 425 HNO has a gas control that modulates burner input in response to flow. Its purpose is to ensure that the hot water temperature will remain steady, although the water flow demand might vary. The output temperature can be adjusted with either the temperature adjustment knob or the gas control slide.

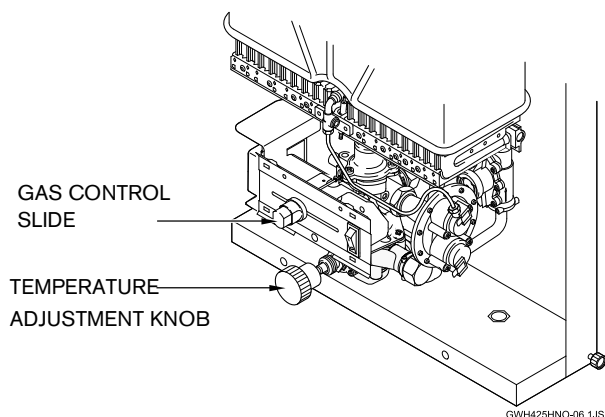


Fig. 10 Temperature Adjustment Controls

#### Temperature adjustment knob

The temperature adjustment knob on the front bottom of the heater (see Fig. 10) adjusts temperature by adjusting flow capacity. See table 4 for details.

Knob position	clockwise	counter-clockwise
Degree rise	90°F	45°F
Activation rate	0.5 GPM	1.1 GPM
Max flow rate	2.0 GPM	3.7 GPM

Table 4 Clearances

As the temperature adjustment knob is turned counter-clockwise, the output temperature will lower and the activation rate will be raised. Turning the knob clockwise will raise the temperature and lower the activation rate.

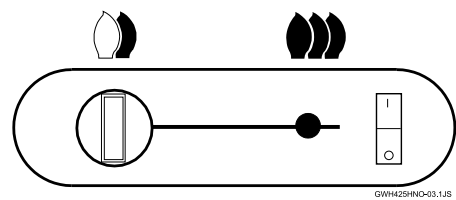




Fig. 11

**Gas control slide button**

The gas control slide button adjusts temperature by adjusting how much gas is allowed to flow to the burners.

As the slide is adjusted to the left, the output temperature will lower, with the lowest setting being the one flame position . The hottest position is the three flame position all the way to the right .

## 4.5 Electrical diagram

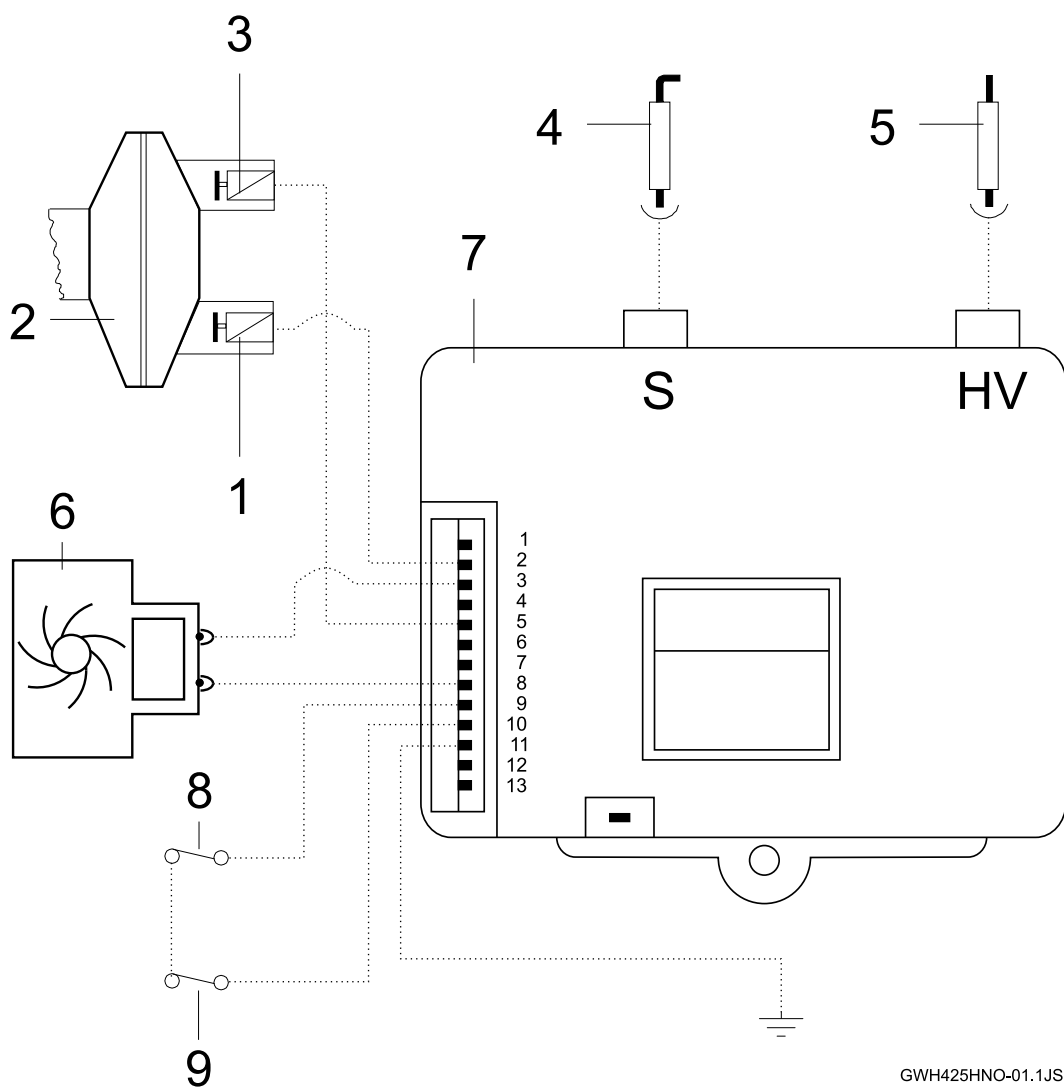


Fig. 12 Electrical scheme

- 1 Burner electrovalve
- 2 Gas control valve
- 3 Pilot electrovalve
- 4 Flame sensor
- 5 Pilot electrode
- 6 Hydro-generator
- 7 Electronic control box
- 8 Temperature limiter
- 9 on/off switch



## 5 Maintenance and service

### 5.1 Maintenance intervals

The 425 HNO requires periodic maintenance. The below time maintenance intervals should be kept the unit operating for many years.

#### Every year

- ▶ Inspect inlet water filter screen ( 5.2)
- ▶ Inspect pilot assembly and flame ( 5.3)
- ▶ Inspect burner assembly ( 5.4)
- ▶ Inspect vent assembly ( 5.6)

#### Every 2 years

- ▶ Lubricate and clean water valve ( 5.2)

#### Every 3 to 5 years

- ▶ Rebuild water valve ( 5.2)
- ▶ Clean pilot assembly and clean or replace orifice ( 5.3)

### 5.2 Water valve

The water valve is the main control that tells the heater to fire. If the periodic maintenance is neglected, more costly damage may occur over time.

#### Inspecting inlet water filter screen

Shut off the installer supplied cold water supply valve. Disconnect water pipe going to the back of the water valve. Remove filter from back of water valve. Clean the filter and inspect for damage. Replace if the filter is at all damaged. Inspect the top of the water valve for signs of a water leak or corrosion. If present, rebuild the water valve. (See below).

#### Lubricating the water valve

A more detailed instruction is available on our website at [www.boschpro.com](http://www.boschpro.com). Shut off all water to the unit and disconnect water pipe going to the back of the water valve. Disconnect water pipe going to heat exchanger by removing pin and pulling pipe out. Loosen two set screws at the base of the gas valve and drop the water valve down. Separate the two halves by removing 5 screws on the top of the water valve. Apply lithium or faucet and valve grease to the pushrod (see Fig 14, pos. 31). Inspect and clean the venturi (see Fig 14, pos. 49).

#### Rebuilding the water valve

Several parts within the water valve should be replaced every 3-5 years. The parts list and instruction can be found on our website at [www.boschpro.com](http://www.boschpro.com).

### 5.3 Pilot

#### Inspecting pilot

The pilot should burn with a clean sharp blue flame. The flame should fully envelope the bend of the flame sensor rod. If it does not, clean the pilot assembly per procedure below.

#### Cleaning pilot assembly

Disconnect the flame sensor rod cable and the igniter cable by pulling gently down. Remove two screws holding pilot assembly in place. Loosen compression fitting and remove pilot assembly. **NOTE:** The orifice sits on top of the compression fitting DO NOT LOSE. Polish flame sensor rod and igniter tip with emery cloth. Clean out pilot assembly and orifice with carburetor cleaner. If heater is an LP unit, replace orifice. **Caution:** Do not enlarge orifice.

### 5.4 Main burners

The main burner flames should be blue, with a more intense blue cone in the center core. Yellow flames could be a sign of wrong size gas orifices or dirty burners, or a blockage on the heat exchanger fins. If some burners have yellow flames while others have good flames, it is likely that dust, lint or spider webs have partially clogged the burner venturis. To clean the burners, contact a gas service person.

### 5.5 Vent assembly

Inspect the draft hood and heat exchanger fins for signs of soot build-up or any other foreign material such as spider webs. Clean out any debris found in the vent hood. Signs of soot indicate insufficient combustion air or exhaust draft. Check for vent assembly blockage or combustion air blockage on the underside of the unit.

### 5.6 Mineral scale build-up

The 425 HNO, when operated at lower temperatures settings, does not accumulate mineral build-up. If however, the heater is used at the higher temperature settings and the water has a high mineral content, periodic descaling may be necessary. The heating coils should be flushed with a descaling solution. Consult your dealer or BBT North America for instructions. Consult your service person.

## 6 Troubleshooting

### 6.1 Introduction

Many of the questions customers ask regarding operation of this unit can be answered by following the troubleshooting steps as outlined below. Visit our web site at [www.boschpro.com](http://www.boschpro.com) for more detailed troubleshooting. For best results, perform each step before proceeding to the next. The suggested solutions may require that the cover be taken off. (See chapter 3.4).

### 6.2 Pilot will not light

*If the unit sparks, skip to step 7.*

- ▶ 1. Check the On/Off switch to be sure it is in the ON (I) position. See fig. 11.
- ▶ 2. Turn temperature adjustment knob all the way clockwise. Turn hot water faucet to full on position and fill a quart container. If the container fills in 30 seconds or less your flow rate (1/2 gallon per minute) is sufficient to activate the heater. If the knob is full counter clockwise, the container will need to fill in 14 seconds (1.1 gallons per minute) to activate the heater. Check for restrictions in the water line such as clogged aerators or a clogged inlet water filter screen if flow rate is not sufficient.
- ▶ 3. Clean water inlet filter screen. See chapter 5.2.
- ▶ 4. Shut off installer supplied cold water supply valve (if none installed, install before proceeding). Open all hot water taps supplied by the 425 HNO. Wait 5 minutes and check all taps. Water running is a sign of a plumbing cross-over. Consult a local plumber or service person for help in correcting plumbing cross-over.
- ▶ 5. Verify the cold water supply is connected to the right side of the heater.
- ▶ 6. Check that the connections to the ECO are secure and tighten if necessary.
- ▶ 7. Disconnect wire connector between hydro-generator and the electronic control box. Turn hot water tap to full on position and measure voltage between two pins on hydro-generator side of the connector. If voltage is not 1.4-1.6 vdc, clean the hydro-generator. Procedure is available on our website at [www.boschpro.com](http://www.boschpro.com). Replace hydro-generator if cleaning does not produce the required voltage.
- ▶ 8. If the unit was just installed or the gas lines have been worked on, there may be air in the gas line. To bleed air out of the gas line, turn hot water tap on and leave on while unit is sparking. Once unit stops sparking, turn hot water tap off and then turn back on. Repeat this procedure until pilot lights and the heater fires. It is not unusual to have to cycle the heater 20-30 times before the heater fires the first time.
- ▶ 9. Check to make sure the manual gas shut off valve is in the open position. Have licensed gas technician or service person check the presence of gas at the gas pressure measuring tap on the left side of the gas control valve. If gas is not present, the regulator may be locked up and need replacing. See chapter 3.5 for required gas pressures.
- ▶ 10. Clean or replace the pilot orifice. See chapter 5.2 for instructions.
- ▶ 11. Service the water valve. See chapter 5.1 for intervals and instructions.
- ▶ 12. Measure voltage on orange wire connected to the pilot electro-valve. While the unit is sparking the required voltage is 1.4-1.6 vdc. If this voltage is present, the pilot electro-valve may need to be replaced. If the voltage is not present, check all wire connections to and from the electronic control box are connected and clean. Replace electronic control box if unit still does not light.

### 6.3 Pilot lights but the burners will not come on

- ▶ 1. Pilot flame should be blue in color and hitting the flame sensor rod. See chapter 5.2 instructions. If it is, lightly clean flame sensor rod with emory cloth.
- ▶ 2. Service water valve See chapter 5.1 for intervals and instructions.
- ▶ 3. Measure voltage on green wire connected to the burner electro-valve. While the pilot is lit the required voltage is 1.4-1.6 vdc. If this voltage is present, the burner electro-valve may need to be replaced. If the voltage is not present, check all wire connections to and from the electronic control box are connected and clean. Replace electronic control box if unit still does not light.

### 6.4 Hot water temp fluctuates from hot to cold

- ▶ 1. Shut off installer supplied cold water supply valve (if none installed, install before proceeding). Open all hot water taps supplied by the 425 HNO. Wait 5 minutes and check all taps. Water running is a sign of a plumbing cross-over. Consult a local plumber or service person for help in correcting plumbing cross-over.
- ▶ 2. Check for restrictions in the water line such as clogged aerators, clogged shower head or a clogged inlet water filter screen.
- ▶ 3. If hot water is so hot that a large amount of cold water must be introduced to lower temperature to comfortable level, lower output temperature. See chapter 4.4 for instructions.

- ▶ 4. Check the inlet water pressure. For installation on a private well system with the use of a pressure tank, the lowest pressure range setting recommended is 30-50 psi (2.07 - 3.45 bar). Confirm that the pressure tank is not water logged.
- ▶ 5. Service water valve See chapter 5.1 for intervals and instructions.
- ▶ 6. ECO (overheat sensor) tripped due to overheating re-ignite the appliance 10 minutes later. If it happens again, contact your service person.

## 6.5 Water is too hot

- ▶ 1. Check gas type on right side panel rating plate. NG is a natural gas unit and LP is for liquid propane.
- ▶ 2. Since the unit does not measure incoming water temperature, the output water may be warmer in the summer than in the winter. Use the slide control to lower output temperature as outlined in chapter 4.4.
- ▶ 3. Contact you service person if water temperature does not lower per procedure outlined in chapter 4.4.

## 6.6 Water is not hot enough

- ▶ 1. Adjust the temperature per chapter 4.4.
- ▶ 2. Shut off installer supplied cold water supply valve (if none installed, install before proceeding). Open all hot water taps supplied by the 425 HNO. Wait 5 minutes and check all taps. Water running is a sign of a plumbing cross-over. Consult a local plumber or service person for help in correcting plumbing cross-over.
- ▶ 3. While the heater is running with full hot water flow, the flames should be 3-4" tall off the burner bed. If the flames are not this tall, have the gas pressure measured per chapter 3.6 by a licensed gas technician or your service person.
- ▶ 4. Service water valve See chapter 5.1 for intervals and instructions.

## 7 Interior components diagram and parts list

### 7.1 Interior components

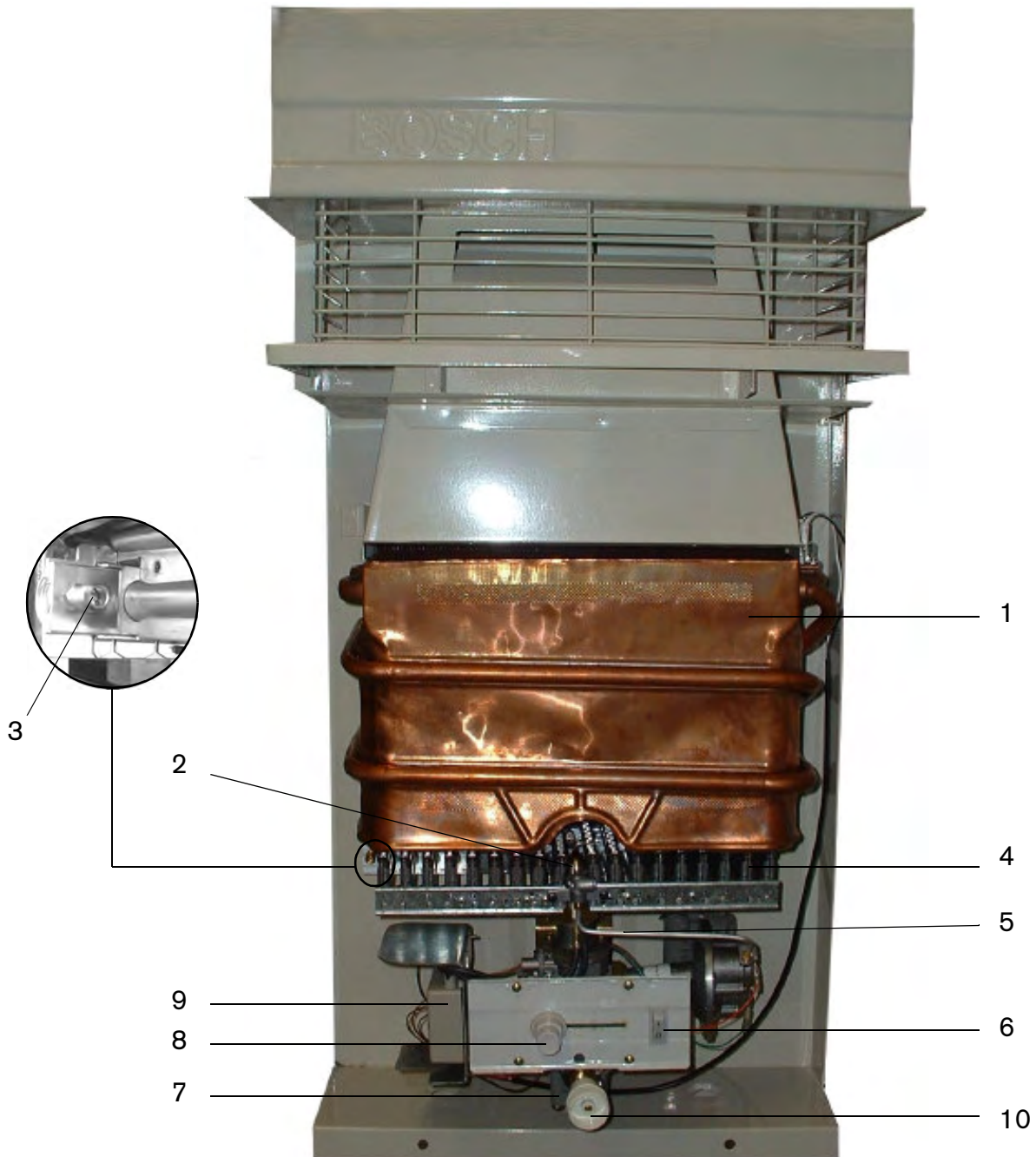


Fig. 13 Functional scheme

- |   |  |    |                                 |
|---|--|----|---------------------------------|
| 1 | Heat exchanger                           | 7  | Water valve                     |
| 2 | Pilot assembly                           | 8  | Gas control slide               |
| 3 | Burner manifold gas pressure test nipple | 9  | Electronic control box          |
| 4 | Main gas burner                          | 10 | Temperature adjustment selector |
| 5 | Pilot gas tubing                         |    |                                 |
| 6 | on/off switch                            |    |                                 |

## 7.2 Components diagram

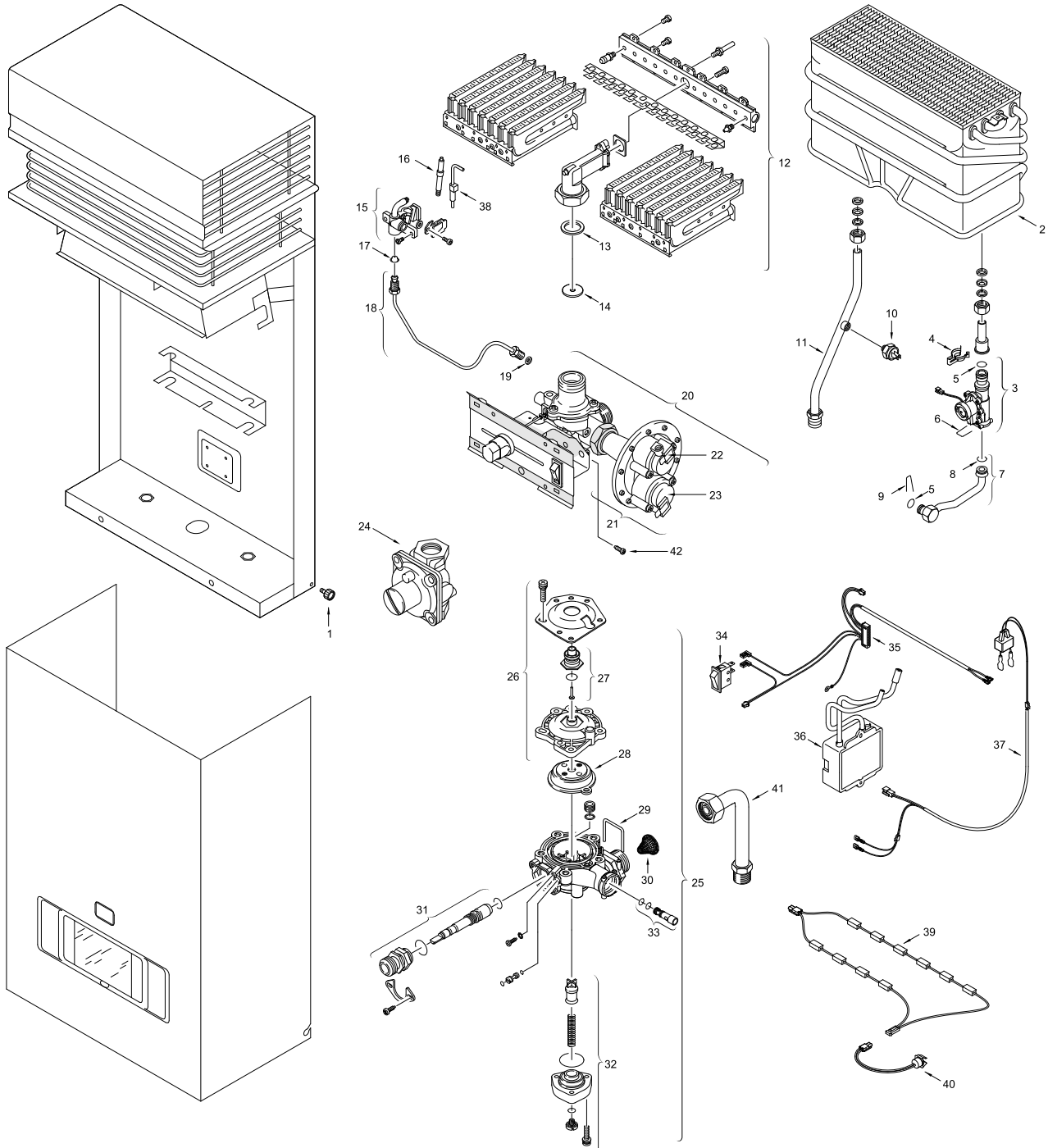


Fig. 14 Components Diagram


### 7.3 Parts list

Item	Description	Reference
1	Screw	8 716 461 314
2	Heating body	8 705 406 235 0
3	Hydrogenerator	8 707 406 069 0
4	Wire form spring	8 701 201 020 0
5	O-ring	8 700 205 023 0
6	Wire form spring	8 704 705 030 0
7	Cold water pipe	8 700 705 947 0
8	O-ring (10x)	8 700 205 133 0
9	Wire form spring	8 704 705 025 0
10	Temperature limit	8 707 206 017 0
11	Hot water pipe	8 716 416 714
12	Burner	8 708 120 298 0 (NG)
12	Burner	8 708 120 296 0 (LP)
13	Washer 1"	8 710 103 060 0
14	Throttle disc (7,0)	8 700 100 174 0 (LP)
15	Pilot burner (41.2)	8 708 105 491 0 (LP)
15	Pilot burner (41.1)	8 718 105 051 0 (NG)
16	Flame sensor	8 708 107 007 0
17	Pilot injector (13)	8 708 200 069 0 (NG)
17	Pilot injector (74)	8 708 200 312 0 (LP)
18	Pilot gas pipe	8 700 707 370 0
19	Washer	8 700 103 173 0
20	Gas valve	8 707 021 109 0 (NG)
20	Gas valve	8 707 021 108 0 (LP)
21	Diaphragm switch	8 708 504 021 0 (NG)
21	Diaphragm switch	8 708 504 049 0 (LP)
22	Pilot valve	8 708 501 249 0
23	Servovalve	8 708 501 250 0
24	Gas regulator	8 716 487 043 (LP)
24	Gas regulator	8 716 487 044 (NG)
25	Water valve	8 707 002 708 0
26	Water valve cover	8 705 500 101 0
27	Sleeve	8 700 306 114 0
28	Diaphragm (C)	8 700 503 053 0
29	Wire form spring	8 704 705 024 0
30	Inlet water filter	8 700 507 001 0
31	Selector Screw	8 708 500 289 0
32	Volumetric water governor	8 705 705 027 0
33	Venturi (23s)	8 708 205 279 0
34	Switch	8 707 200 014 0
35	Set of cables	8 704 404 050 0
36	Ignition unit	8 707 207 078 0
37	Connecting cable	8 704 401 222 0
38	Piezo electrode	8 708 107 006 0
39	Anti frost device	8 716 459 336
40	Thermostat	8 716 459 273
41	Cold water pipe	8 716 416 715
42	Screw	8 703 401 051 0

Table 5

## 8 Protecting the environment

### Packing

The packing box may be fully recycled as confirmed by the recycling symbol .

### Components

Many parts in the heater can be fully recycled in the end of the product life. Contact your city authorities for information about the disposal of recyclable products.

### Saving water resources:

- ▶ Make sure you close all the taps after any use. Avoid leaving the taps dripping. Repair any leaking tap.
- ▶ Define the temperature you want. This way you have the precise water flow needed (mixing cold water to regulate temperature will increase the water flow with consequent waste of water).

**For increased safety shut off the appliance from the main water supply if you are staying away from home for a considerable time.**

**At below freezing temperatures, disconnect the plumbing connections to the heater and allow the heater to drain.**

**To prevent any freeze damage, introduce short bursts of compressed air (20-40 psi) through these connections to remove the residual water in the horizontal pipes and water valve.**

## **9 Fifteen Year Limited Warranty**

### **General**

BOSCH PRO water heaters are warranted by the Manufacturer (BOSCH) through BBT North America. BBT North America (BBTNA) will furnish a replacement heat exchanger and will furnish a replacement of any other part which fails in normal use and service within the applicable periods specified below, in accordance with the terms of this warranty. The BBTNA replacement will be warranted for the unexpired portion of the original warranty. This warranty will be valid only for water heaters in possession of the original purchaser as recorded on the warranty card.

### **The Heat Exchanger**

If the heat exchanger fails within fifteen (15) years after the original installation and operation, BBTNA will furnish a replacement heat exchanger. However, if the water heater is installed in other than a single family dwelling, this heat exchanger warranty is limited to two (2) years from date of original installation and operation.

### **Exceptions**

This warranty will not apply:

- **1.** to defects or malfunctions resulting from failure to properly install, operate or maintain the unit in accordance with the printed instructions provided;
- **2.** to damage or abuse, accident, neglect or freezing and other acts of nature;
- **3.** to damage resulting from operation with either the flame sensor rod or overheat sensor removed;
- **4.** to failure of the heat exchanger resulting from the operation of the water heater in a corrosive atmosphere or at water temperatures exceeding the maximum rating, or if the water heater is not supplied with potable water;
- **5.** to defects or damage cause by any attachment or modification, including any energy-saving device.

### **All Other Parts**

If any other part fails within three (3) years after original installation and operation, BBTNA will furnish a replacement part free of charge.

### **Shipping costs**

In addition to supplying the replacement part(s), BBTNA will provide ground service delivery for these parts. Expedited or upgraded shipping will be charged to the customer.

### **Service Labor Costs**

This warranty does not cover any labor costs associated with service, removal or re-installation of part(s). All such costs must be borne by the Purchaser. Additionally, this warranty does not cover any labor costs associated with service, removal or re-installation

of the original water heater or a replaced water heater. Certain service labor allowances are available to PHCC member contractors, dependent on prior authorization by BBTNA.



**NOTE:** the water heater must be free of damaging scale deposits and not subject to gas pressures greater than those shown on the rating plate, which must not be altered, defaced or removed.

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### **How to Make a Claim**

Any claim for warranty parts should be made by the original installer or service person to the local dealer, distributor or to BBTNA. If BBTNA, please contact the Technical Support Department:

#### **BBT NORTH AMERICA**

Bosch Group

340 Mad River Park

Waitsfield, VT 05673

Phone 866-330-2730

[www.boschpro.com](http://www.boschpro.com)

In most cases, the dealer or distributor will be able to promptly honor your claim and subsequently notify BBTNA. However, all replacements are made subject to validation by BBTNA of in-warranty coverage. The damaged or defective item must be made available in exchange for the replacement.

### **Miscellaneous**

No one is authorized to make any other warranties on behalf of BBTNA. It is expressly understood that the replacement warranty of BBTNA shall be in lieu of any and all other warranties, express or implied, including warranties of merchantability or fitness for a particular use or purpose, and further that BBTNA shall not be liable for any loss or damage directly or indirectly arising from the use of the hot water heater, or for any consequential damages arising from such use (including damages from water leakage). BBTNA sole liability with respect to any defect shall be for the replacement of the defective part(s). Some states do not allow such limitations and exclusions, so the above may not apply to you.

This warranty gives specific legal rights. You may also have other rights which vary from state to state.



## Installer Checklist, to be performed by installer upon installation

Serial Number

\_\_\_\_\_  
(8 digit serial number is located on rating plate on right side panel)

Gas Pressure Reading\*

Static \_\_\_\_\_ Operating \_\_\_\_\_

Building Water Pressure

\_\_\_\_\_ Range if on Well system \_\_\_\_\_

Average Winter Temperature

\_\_\_\_\_

Average Summer Temperature

\_\_\_\_\_

Installing Company

\_\_\_\_\_

Installer name

\_\_\_\_\_

Address

\_\_\_\_\_

Phone

\_\_\_\_\_

\* See Chapter 3.6 and gas pressure table (to be filled out by installer)

Installation manual should be left with the owner after the installation is tested and completed

Replacement Parts available from:

**BBT NORTH AMERICA**  
Bosch Group

Bosch Water Heating  
340 Mad River Park  
Waitsfield, VT 05673  
Phone 866-330-2730  
Fax (802) 426-6924  
www.boschpro.com  
techsupport@boschpro.com

VULCANO Termodomésticos S.A.  
Estrada de Cacia  
3801 - 856 Aveiro - PORTUGAL